

STORAGE, TRANSPORTATION & COLLECTION MANUAL

1. Transportation and storage of windows and doors in plastic must be carried out according to **PN-B-0500:1996** "Windows and doors. Packaging, storage and transportation" to ensure the right packaging protection and durability.
2. Windows and doors should be transported and stored on the installation bar in a vertical position at an angle of **0-10** degrees, using special anti-scratch pads.
3. Window and door elements must be protected properly against bad weather conditions, in particular against moisture and direct sunlight.
4. Technically efficient means of transport should be used to transport PVC and aluminium windows and doors. When driving on public road, vehicle must meet the requirements of road traffic regulations, both formally and substantively.
5. Due to the heavy weight of the products, it is essential to use pallets with a stable structure and fastening belts and braces of appropriate strength, which will ensure safe transport.
6. The loading spaces must be clean and the surfaces cannot have any protruding sharp elements, such as nails etc., which could damage the products during transport.
7. In transport vehicles, products should be properly secured by combining them into blocks to ensure safe consignments. Set products should be fastened to the means of transport (e.g. with safety belts) to prevent their movement and potential hazards.
8. Storage places should be dry, provide good ventilation and protect products from the negative effects of precipitation.
9. Customers who purchased windows and doors may collect the purchased goods from the warehouse with their own vehicle from Monday to Friday from 7:00 a.m. to 5:00 p.m., after prior notification at the Sales Point or Wholesale Department. The purchased windows and doors are set in front of the warehouse on a specialized pallet, ready for loading. For safe freight, the Ordering Party is responsible for providing safety belts and other security measures, as well as for organizing safe loading onto the transport vehicle. Additionally, Termo Profil offers the possibility of purchasing wooden window pallets, after prior notification to the appropriate department.

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